

VICTORIA DOCK DRAFT ACTION PLAN 2016 / 7

Ref	Project	Lead	Outcome	Status	Updates / Comments
1.	Information and Communications				
1.1	Establishment of Berth Holders Association	BHA	The establishment of a forum for berth holders	<u>Implemented</u>	- Association formally established
1.2	Development of new website for Victoria Dock Berth Holders Association	BHA	Marketing and information	<u>Implemented</u>	- Website in operation.
1.3	Berth Holders' Surveys	BHA	Surveys (at least 2 surveys per annum) on customer experiences arranged by berth holders association	<u>Implemented</u>	- Surveys carried out by VDBHA
1.4	Collaborative working	All	Liaison meeting between representatives from VDBHA, GC and CHT	<u>Implemented</u>	- Established and ongoing.
2.	Dredging of Marina Basin				
2.1	Monitor and carry out maintenance / repair works on dock gate	GC	Operational dock gate to ensure access to dock facilities. Failure of the dock gate would prevent access in / out from the marina.	<u>Implemented</u>	- Substantial repair works carried out on gate during 2016 and 2017 - Ongoing need to monitor and maintain
2.2	Carry out urgent dredging works in vicinity of dock gate	GC	Carry out urgent works to limit damage to dock gate, and enable navigation within Dock	<u>Trials implemented</u>	- Safeguarding equipment ('conveyer belt') installed on dock gate - Bed-levelling trials carried during 2016 - Limited but urgent dredging works carried out during 2017 - Limited impact – emphasise need for further works
2.3	Develop medium / long term dredging solution for the Dock	GC / CHT	Apply and obtain statutory consents to enable regular dredging of the Dock basin	<u>Ongoing</u>	- Preliminary work commissioned - Limited success of dredging trials - Ongoing discussion with statutory agencies

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3.	Provision of Fuel				
3.1	To install new fuelling facilities within the Dock Area	GC	Provision of diesel fuelling facilities within the Dock available to customers and visitors	<u>Implemented</u>	- Diesel tank operational
3.2	Chip & Pin Payment facilities	GC	Introduction of debit / credit card payments methods within the Dock.	<u>Implemented</u>	- Chip & Pin operational
4.	Parking Provision				
4.1	'Drop-off' point for the northern section of the Dock	GC	Pilot scheme to trial 'drop-off' along part of the service road adjacent to the Galeri	<u>Trial scheme implemented</u>	- Trial to be extended for 2018
4.2	Parking permits for berthing customers	GC	Parking Permit for the Balaclava Car Park to be provided to customers on the northern section of the Dock.	<u>Trial scheme implemented</u>	- Trial to be extended for 2018
4.3	Monitor customer parking usage / requirements	GC / CHT	Monitor and record customer parking usage and requirements at different times	<u>Implemented</u>	- Ongoing
5.	Security and Safety				
5.1	Carry out a review of CCTV coverage	GC	Prepare audit report on CCTV coverage within the Dock area	<u>Implemented</u>	- Audit completed
5.2	Consider CCTV improvements	GC / CHT	Consider improvements to address limitations identified within the audit report	<u>Implemented</u>	- New CCTV cameras operational - Webcams operational
5.3	Modifications to the bridgehead / fencing on the northern part of the doc	GC	Additional fencing to restrict unauthorised entry onto pontoons on the north side of the Dock	<u>Implemented</u>	- Additional fencing installed to restrict unauthorised entry
5.4	Maintenance of Pontoons	GC / CHT	Maintenance works to pontoons surfaces	<u>Implemented</u>	- Ongoing
6.	WIFI				
6.1	Provision of Wifi for customers within the Dock area	CHT	Address technical problems to provide reliable wifi provision	<u>Implemented</u>	- Continue to monitor situation

CYNLLUN GWEITHREDU DRAFFT DOC FICTORIA 2016 – 7

Cyf	Prosiect	Pwy	Allbwn	Statws	Cynydd / Sylwadau
1.	Gwybodaeth a Chyfathrebu				
1.1	Sefydlu Cymdeithas Deiliaid Angorfeydd	CDA	Sefydlu fforwm ar gyfer deiliaid angorfeydd y Doc	<u>Wedi ei weithredu</u>	- Gymdeithas wedi ei sefydlu'n ffurfiol
1.2	Safle we newydd ar gyfer Cymdeithas Deiliaid Angorfeydd Doc Fictoria	CDA	Marchnata a gwybodaeth	<u>Wedi ei weithredu</u>	- Safle we yn weithredol
1.3	Arolwg deiliaid Angorfeydd	CDA	Cynnal arolygon (o leiaf 2 arolwg y flwyddyn) profiadau cwsmeriaid i'w drefnu drwy'r gymdeithas deiliaid angorfeydd.	<u>Wedi ei weithredu</u>	- Arolygon yn cael eu trefnu drwy CDADF
1.4	Cyd-weithio mewn partneriaeth	Pawb	Cyfarfodydd cyswllt rheolaidd rhwng cynrychiolwyr CDADF, CG a YHC	<u>Wedi ei weithredu</u>	- Wedi ei sefydlu ac yn weithredol
2.	Carthu Basin y Marina				
2.1	Monitro a threfnu gwaith cynnal a chadw ac atgyweirio giât y doc	CG	Giât yn weithredol er mwyn cynnig mynediad at gyfleusterau'r doc. Angen giât i weithio er mwyn caniatáu mynediad allan / i mewn i'r marina.	Wedi ei weithredu	- Gwaith atgyweirio sylweddol wedi ei wneud yn ystod 2016 a 2017 - Gwaith cynnal a monitro yn parhau
2.2	Trefnu gwaith carthu brys yn ardal ger y giât	CG	Trefnu gwaith garthu brys er mwyn lleihau difrod pellach i'r giât, a galluogi mordwyo o fewn y Doc.	Wedi ei weithredu	- Offer gwachod y giat ('conveyer belt') wedi ei osod ar y giat - Gwaith lefelu yn ystod 2016 - Gwaith carthu cyfyngiedig a brys wedi ei wneud yn 2017 - Peth effaith – amlygu'r angen am waith pellach
2.3	Datblygu datrysiad carthu tymor canolig / hirdymor ar gyfer y Doc	CG	Paratoi ac ymgeisio am hawliau statudol ar gyfer carthu basin y Doc.	Ar waith	- Gwaith rhagbaratoi wedi ei gomisiynnu - Llwyddiant cyfyng gyda treials carthu - Trafodaethau gyda asiantaethau statudol

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3.	Darpariaeth Tanwydd				
3.1	Gosod cyfleusterau newydd ar gyfer cyflenwi tanwydd	CG	Darpariaeth yn cynnig cyflenwad tanwydd disel o fewn y Doc ar gael i gwsmeriaid ac ymwelwyr.	Wedi ei weithredu	- Tanc diesel yn weithredol
3.2	Cyfleusterau taliadau Chip & Pin	CG / YHC	Cyflwyno dulliau talu ar gyfer cerdyn debit / credit o fewn y Doc.	Wedi ei weithredu	- Trefniadau yn weithredol
4.	Darpariaeth Parcio				
4.1	'Man gollwng' ar gyfer rhan ogleddol o'r Doc	CG	Cynllun peilot i dreialu 'man gollwng' ar y ffordd wasanaeth ger Galeri (arhosiad hyd at 20 munud)	Peilot wedi ei weithredu	- Trefniadau yn cael eu ymestyn ar gyfer 2018
4.2	Tocynnau parcio ar gyfer deiliaid angorfeydd	CG	Tocyn Parcio ar gyfer maes parcio Ffordd Balaclava i gwsmeriaid rhan ogleddol o'r Doc	Peilot wedi ei weithredu	- Trefniadau yn cael eu ymestyn ar gyfer 2018
4.3	Monitro gofynion a defnydd parcio cwsmeriaid	CG / YHC	Monitro gofynion a defnydd parcio cwsmeriaid ar adegau gwahanol o'r flwyddyn	Wedi ei weithredu	- Ar waith
5.	Diogelwch				
5.1	Paratoi adolygiad o system CCTV	CG	Paratoi adroddiad ar ddarpariaeth CCTV o fewn ardal y Doc	Wedi ei weithredu	- Adroddiad wedi ei gwblhau
5.2	Ystyried gwelliannau CCTV	CG / YHC	Ystyried gwelliannau er mwyn ymateb i gyfyngiadau sydd wedi eu hadnabod yn yr adroddiad.	Wedi ei weithredu	- Camerau CCTV newydd yn weithredol - Webcams yn weithredol
5.3	Modifications to the bridgehead / fencing on the northern part of the doc	CG	Additional fencing to restrict unauthorised entry onto pontoons on the north side of the Dock	Wedi ei weithredu	- Ffens ychwanegol wedi ei chodi er mwyn rhwystro mynediad anawdurdodedig
5.4	Cynnal a chadw angorfeydd	CG / YHC	Gwaith cynnal i wyneb yr angorfeydd er mwyn lleihau ardaloedd llithrig	Wedi ei weithredu	- Ar waith
6.	WIFI				
6.1	Darpariaeth Wifi i gwsmeriaid o fewn ardal y Doc	YHC	Ymateb i broblemau technegol a darparu wifi sy'n ddibynadwy.	Wedi ei weithredu	- Parhau i fonitro